

Grapek Bates Return Policy:

Items Purchased from Grapek Bates may be returned either by mail or delivery to any of the three distribution centers. Items may be returned up to 90 days after invoice date. The items must be in the originally packaging and unused. Credit will not be issued to items that are opened or used. Non-stock items will incur a 15% restocking fee. When mailing in items a Return Authorization must be requested. Refund for items returned without return authorization will be delayed. Return freight costs are the responsibility of the customer.